

octonet - Segnalazione #920

Octonet su buster (Marcela): "Servizio temporaneamente non disponibile"

11/07/2019 03:30 PM - Claudio Cavalli

Status:	Chiuso	Start date:	11/07/2019
Priority:	Normale	Due date:	
Assignee:	Claudio Cavalli	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Description			
Ciao Simone. Testando octonet su marcela ho creato alcuni utenti (quando stavo creando il primo octonet si è impiantato probabilmente perchè stavo aggiornando il client) ma quando provo a cliccare sul pulsante Modifica o anche sul link di un gruppo appare la schermata con:"Servizio temporaneamente non disponibile" Guardando nel file di log (/var/log/octofuss/octofussd.log) queste righe corrispondono al momento dell'errore.			
<pre>2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 159 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 140 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 475 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 145 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 826 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 139 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 139 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 826 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 257 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 198 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 187 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 - - [07/Nov/2019:13:31:11 +0000] "POST /conf/ HTTP/1.1" 200 143 "-" "Python-xmlrpc/3.7" 2019-11-07T14:31:12+0100 [stderr#error] Traceback (most recent call last): 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/lib/python3/dist-packages/octofuss/xmlrpc.py", , line 163, in _wrap_call 2019-11-07T14:31:12+0100 [stderr#error] res = callable(*args) 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/lib/python3/dist-packages/octofuss/tree.py", line 50, in get 2019-11-07T14:31:12+0100 [stderr#error] return self.lget(_tolist(path), **kw) 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/lib/python3/dist-packages/octofuss/tree.py", line 226, in lget 2019-11-07T14:31:12+0100 [stderr#error] return tree.lget(path[1:], **kw) 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/lib/python3/dist-packages/octofuss/tree.py", line 226, in lget 2019-11-07T14:31:12+0100 [stderr#error] return tree.lget(path[1:], **kw) 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/lib/python3/dist-packages/octofuss/tree.py", line 226, in lget 2019-11-07T14:31:12+0100 [stderr#error] return tree.lget(path[1:], **kw) 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/share/octofussd/plugins/quota.py", line 238, in lget 2019-11-07T14:31:12+0100 [stderr#error] info = self._quota_for_item(path[0]) 2019-11-07T14:31:12+0100 [stderr#error] File "/usr/share/octofussd/plugins/quota.py", line 136, in _quota_for_item</pre>			

```
2019-11-07T14:31:12+0100 [stderr#error]      proc = subprocess.Popen([QUOTATOOL, "-d", self.quotato
olsel, name, self.fs], stdout=subprocess.PIPE)
2019-11-07T14:31:12+0100 [stderr#error]      File "/usr/lib/python3.7/subprocess.py", line 775, in __
init__
2019-11-07T14:31:12+0100 [stderr#error]      restore_signals, start_new_session)
2019-11-07T14:31:12+0100 [stderr#error]      File "/usr/lib/python3.7/subprocess.py", line 1522, in _
execute_child
2019-11-07T14:31:12+0100 [stderr#error]      raise child_exception_type(errno_num, err_msg, err_fil
ename)
2019-11-07T14:31:12+0100 [stderr#error] FileNotFoundError: [Errno 2] No such file or directory: '/
usr/sbin/quotatool': '/usr/sbin/quotatool'
2019-11-07T14:31:12+0100 [stdout#info] Exception <class 'FileNotFoundError'> is not whitelisted
2019-11-07T14:31:12+0100 [stdout#info] Exception <class 'OSError'> is not whitelisted
2019-11-07T14:31:12+0100 [twisted.python.log#info] 127.0.0.1 -- [07/Nov/2019:13:31:11 +0000] "POS
T /conf/ HTTP/1.1" 200 257 "-" "Python-xmllrpc/3.7"
```

History

#1 - 11/11/2019 04:56 PM - Simone Piccardi

- Assignee changed from Simone Piccardi to Claudio Cavalli

L'eccezione dice che manca quotatool, mi pare che ci sia qualche problema di installazione.

#2 - 11/12/2019 02:55 PM - Claudio Cavalli

- Status changed from Nuovo to Chiuso

Installato:

```
apt install quotatool
```

Lanciato:

```
quotacheck -ugm /home # Vedi guida https://www.tecmint.com/set-filesystem-disk-quotas-on-ubuntu/
```

Riavviato server